

## HOUSING COMMUNITY SUPPORTS

### What are Housing Community Supports (HCS) and Why Does It Matter to You?

#### TALKING POINTS FOR PROVIDERS FOR INDIVIDUALS RECEIVING HCS SERVICES

#### Purpose of Housing Community Supports (HCS)

- Sometimes people are without stable housing and are unable to access providers and services they need. Without the right providers and services, it is hard to get well and stay healthy.
- The goal of the Housing Community Support services is to help you find and keep housing.

#### Eligibility

- You may be eligible for Housing Community Supports if:
  - You are homeless or formerly homeless; AND
  - Living in Alameda County; AND
  - Participated in the Coordinated Entry process

There aren't always enough service slots for everyone who is eligible; Coordinated entry helps to prioritize people for HCS services. A community supports service agency will let you know if you are eligible for services.

The Coordinated Entry System is used to connect residents experiencing homelessness to resources in our county's homeless system. For more information, [call 2-1-1 or go to a Housing Resource Center \(HRC\)](#)

#### Benefits

- The Housing Community Support services include Housing Deposits, Housing Tenancy and Sustaining Services, and Housing Transition Navigation
- **Housing Transition Navigation Services** will help you obtain housing, including identifying and resolving barriers to housing and searching for housing.
- **Housing Deposits** assist you with one-time move in expenses, such as security deposits, setup fees or deposits for utilities and first and last months' rent.
- **Housing Tenancy and Sustaining Services** include services such as education, training, coaching, referrals to other resources and dispute resolution, with a goal of helping you maintain safe and stable tenancy once housing is secured.

#### Cost

- The program is free; there is no cost to you to receive these services.

#### How do I enroll in or disenroll from Housing Community Supports?

- Your Housing Navigator or Case Manager can assist you to enroll in the program if you are eligible.
- If you no longer want to be part of the program, you can let your Housing Navigator or Case Manager know.

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The Community Supports Agency working with you is: \_\_\_\_\_

The Housing Community Support service you are receiving is:

- Housing Transition Navigation Services  
 Housing Tenancy and Sustaining Services

Staff contact information: \_\_\_\_\_