



SUPPORTING TENANTS TO RECEIVE ONGOING TSS

Explaining the ins and outs of the new evaluation for continuing Housing and Tenancy Sustaining Services for tenants served in PSH.



About CSH

CSH collaborates to advance solutions that use housing as a platform for services to improve the lives of the most vulnerable people, maximize public resources and build healthy communities.



[csh.org](https://www.csh.org)



About **US**

I'd love to hear who you are and where you work. Can you also share with me what keeps you in this work?



I stay in this work because...



Supportive **Housing** is the Solution

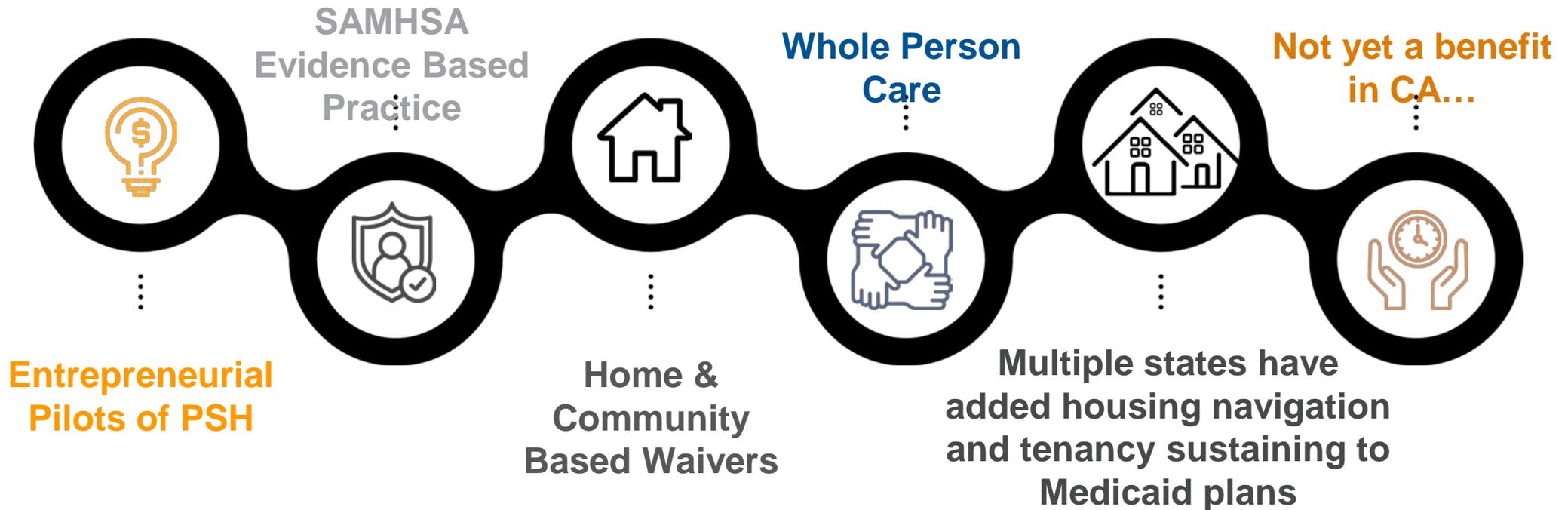
80% of supportive housing tenants are able to maintain housing for at least a year.



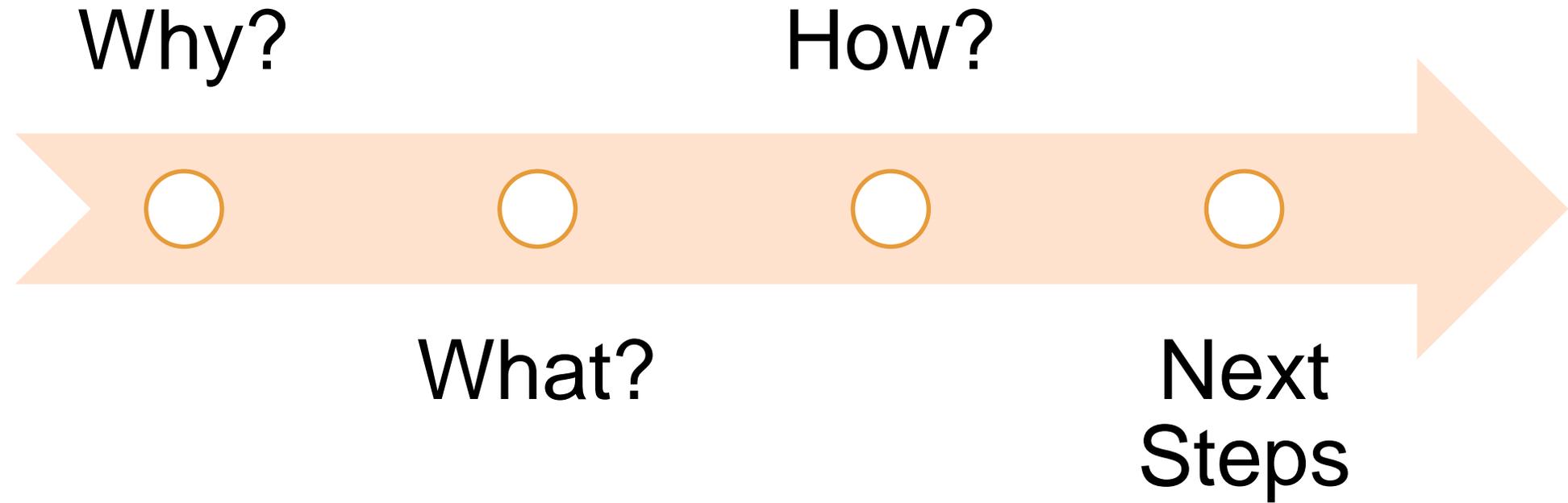
- ❑ Use of the most costly (and restrictive) services in homeless, health care and criminal justice systems declines when living in supportive housing
- ❑ Supportive housing tenants choose to participate in services even when they are not a requirement for tenancy

Setting the Stage

How & Why Health Care is Investing in Housing Services.



Today we'll review: Housing & Tenancy Sustaining Services Evaluation



Why Your Advocacy Matters

Continuing authorizations and reimbursement of services, for **all who need them.**



Authorization is only for tenants that have a demonstrated need for services- an evaluation is required



Many PSH tenants will need ongoing, long-term supports.



We know that housing stability, trusting community networks and recovery take time.



New Form

Introducing the Housing and Tenancy Sustaining Services Evaluation Form

Required to Re-authorize

- Demonstrate need for ongoing service
- Explain how your services will help the client to remain stably housed, and what you'll keep doing or do differently

Optional MCP Reimbursement Could Lead to Medi-Cal Benefit

- Community Supports are currently optional and vary across the state, plan by plan
- DHCS needs to see network capacity to make tenancy supports a benefit. Enter: Grant Opportunities

Supports Care Coordination

- Helps supervisors and case managers to assess major events and barriers from past 12 months and plan for next.
- Facilitates conversations with Enhanced Care Management & other providers

The Facts

A case manager will be responsible for completing the evaluation, to the best of their ability. The tenant is not required to be present. For any questions the case manager cannot answer, the tenant and other providers should be consulted.

Components of the PDF Evaluation:

- Names and Identifiers
- Assessment questions in True/False format of common criteria that support why a tenant may need ongoing service to remain successfully housed
- Automatically calculates # of True
- Case manager makes final recommendation
- All ongoing needs (Criteria marked False) require a service goal and timeline
- To be completed every _____ days (this is to be announced)



Screen Sharing

Community Supports Evaluation: Housing Tenancy & Sustaining Services

Client Name:

HMIS ID:

This evaluation supplements the Housing Support Plan. This supplemental evaluation is required to assess necessity of continued services and must be completed at least **TBD** after initial enrollment in Housing Tenancy and Sustaining Services to justify reauthorization.

Case Manager: Date of Evaluation:

Service Provider Organization Name:

Criteria	Check if True	Check if False	Comments
Housing Stability			
1. Tenant had NO lease violations in last 12 months.	<input type="checkbox"/>	<input type="checkbox"/>	
2. Tenant/ Rep Payee paid rent on time every month for the last 12 months.	<input type="checkbox"/>	<input type="checkbox"/>	

What will case managers need?

- To access information?
 - to understand tenants' needs?
 - to fill out form while in the field?
 - to complete in a timely way?
- **What will YOU need to support this roll out?**



Register for the Medi-Cal Academy
Informational Session [https://csh-
org.zoom.us/webinar/register/WN_f453
EcQwTJ-XvCY4L2jPVQ](https://csh-org.zoom.us/webinar/register/WN_f453EcQwTJ-XvCY4L2jPVQ)

What's Next for this form and CalAIM Community Supports roll out



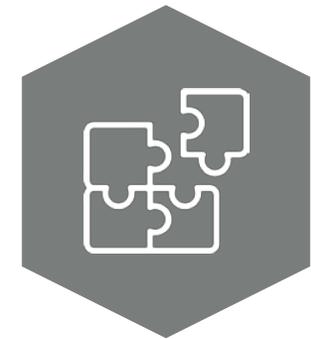
Open Office Hours
Tuesday, Nov 8, 3-4 PM
Monday, Nov 14, 1-2 PM



Form Instructions and
Examples



Medi-Cal Academy &
Individualized Technical
Assistance



[PATH CITED Capacity
Building Grants](#) available
in December



csh.org

Thank you!

csh.org



Register for the Medi-Cal Academy

<https://forms.office.com/r/cay4HfTdNm>

Medi-Cal Academy Curriculum



Topic	Audience	Timeline
Medicaid 101 and CalAIM Housing-related CS Basics*	Providers, CoC, County Staff	1/11/2023
Business Planning for Medi-Cal Housing-Related Community Supports	Providers	1/25/2023
Evidence Based Practices in Housing-Related Community Supports and PSH*	Providers and MCPs	2/8/2023
Budgets, Cash Flow and Blended Funding 101: Best Practices and Key Changes	Providers and County Staff	2/15/2023
Incorporating Community Health Workers and Peers into your Workforce*	Providers and MCPs	2/22/2023
Budgets, Cash Flow and Blended Funding 201: Tools and Application	Providers and County Staff	3/8/2023
MCP and Medi-Cal Compliance Requirements and Claims Processes	Providers, CoC and County staff	4/12/2023
Common Policies and Procedures for Medi-Cal Providers, including HIPAA for new providers and Business Associates*	Providers and County Staff	4/26/2023
Medi-Cal Documentation Standards and Processes*	Providers and County Staff	5/3/2023
EHR Elements to Support Documentation, track funding source and re-authorization.	Providers, MCPs, CoC and County Staff	5/17/2023

