

Housing Community Supports ILC Meeting

November 1, 2022

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Meeting purpose: Monthly Implementation Learning Collaborative with Housing Community Supports agencies and partners to share policy updates, best practices and training efforts.



Alameda County
Health Care Services Agency

Agenda

- Introductions
- Announcements
 - EHV's *Anna*
- Tenancy Sustaining Services Extensions
 - Overview *Andrea D.*
 - Training *Cheryl Winter, CSH*



Tenancy Sustaining Services Extensions: Overview

Background

- Most of the funding for Housing Community Supports services comes from CalAIM through the Managed Care Plans:
 - Alameda Alliance for Health (approximately 60%)
 - Anthem Blue Cross (approximately 15%)
 - Local funds (approximately 25%)
- CalAIM funding is subject to federal and state regulations that drive required processes for service providers.
- Housing Support Plans (HSPs) are required to document the need for Housing Navigation (HN) or Tenancy Sustaining Services (TSS) for *every* consumer, per the HCS contracts.
- Updates to the HSPs are required every 180 days for *every* consumer.



Tenancy Sustaining Services Extensions: Overview

TSS Evaluation Checklist

- While some consumers may always need TSS, others may reach a point where they no longer need those services.
- **NEW:** A “TSS Evaluation Checklist” will need to be included with the Housing Support Plans to provide specific documentation to support ongoing need for services.
- In-depth training regarding the checklist will be provided this morning.



Tenancy Sustaining Services Extensions: Overview

Requirements: Beginning with consumers that were converted from Whole Person Care and continuously enrolled in TSS through 12/31/22

- The TSS Evaluation Checklist **must** be completed as part of the 180-day review after the first 12 months of service
- The TSS Evaluation Checklist does **not** need to be completed with **new** Housing Support Plans
- Housing Support Plans – including new HSPs and 180-day reviews with TSS Evaluation Checklist – **must** be uploaded in HMIS

These requirements will be reflected in the 2023 provider contracts and in an updated HCS Provider Manual to be released 1/1/23.



Tenancy Sustaining Services Extensions: Overview

Process

- Each month, HCS staff will provide a list of consumers with 180-day reviews and TSS Evaluations due.
- The first batch to expire will be the largest: those who were converted from Whole Person Care and continuously enrolled in TSS through 12/31/22
 - By Friday, November 4, HCS staff will provide a list of consumers in this first batch.
 - **Providers *must* upload the 180-day reviews and TSS Evaluations for at least 50% of the consumers on their list by December 15, 2022.**
 - **Providers *must* upload the remaining forms by January 15, 2023.**
 - **Best practice:** complete during November service with consumer. However, consumers are not required to be present when providers complete the forms



Tenancy Sustaining Services Extensions: Overview

Process

- HCS staff will provide lists on a monthly basis, and providers will have 60 days to upload the 180-day reviews and TSS Evaluation forms.

For example:

Authorization Expiring	Notice From OHCC	Deadline to upload TSS Evaluation
January 31, 2023	December 15, 2022	February 15, 2023
February 28, 2023	January 15, 2023	March 15, 2023
March 31, 2023	February 15, 2023	April 15, 2023

- Providers also have the option to run either an **APR Report** or a **Program Roster Report** in HMIS to check expiration dates in advance. Instructions to run these reports will be shared with the group.



Housing Navigation Extensions

Requirements: Beginning with consumers enrolled in **Housing Navigation** effective 1/1/22 and moving forward

- All 180-day reviews *must* include justification for continuing services beyond 12 months.
- This is a much smaller set of consumers.
- HCS will provide lists of these consumers following the same timeline as the TSS Extensions.



Tenancy Sustaining Services Extensions: Overview

Provider training

- In a moment, Cheryl Winter, Senior Program Manager at CSH Los Angeles, will provide in-depth guidance and training on the Housing Support Plan and TSS Evaluation.
- In **optional** office hours with Cheryl and HCS staff Josh Levine, there will be additional information presented and time for questions. These sessions will be recorded and made available to this group.
 - Tuesday, November 8, 3:00-4:00 PM
 - Monday, November 14, 1:00-2:00 PM
 - Calendar invitations will be sent after this meeting.

