

# Appendix D

## FY21-22 Strategies and Activities

The Home Together Plan details strategies and activities that are key to achieving the four Home Together goals. This year (FY21-22) significant progress was made in several key areas. Progress on expanding and improving prevention programs was made and three new shallow subsidy programs began. Access to shelter and housing was improved through additions to the Coordinated Entry system and improved care coordination. New housing programs and resources were added that helped get more than 1,700 people from Project

Roomkey housed and 488 Emergency Housing Vouchers leased up. Progress was also made on incorporating the leadership of people with lived experience into system governance, and capacity building for providers.

On the other hand, insufficient resources stalled many activities that are critical to continued progress. These include persistent gaps in resources for preventing homelessness, especially among those with fixed incomes, gaps in services for people who are unsheltered,

including housing navigation and behavioral health, lack of resources to expand supportive and affordable housing and Rapid Re-Housing subsidies at scale, and resources to expand data capacity and staffing to support the homelessness response system as a whole.

The following tables identify activities launched in FY21-22 specific to each goal in the Home Together Plan, as well as activities identified as priorities in FY21-22 that are stalled due to resource limitations.

### GOAL 1: Prevent Homelessness for Our Residents

#### Ongoing/Launched Activities, FY21-22

- County initiatives: Opportunity Accelerator initiative to pilot homelessness prevention services for Black/African American households in reentry; Housing Problem Solving Training and new resources; Implementation of CalAIM housing navigation and tenancy sustaining services, serving more than 1,800 people in 2022.
- City-specific eviction prevention and rental assistance programs in cities of Berkeley, Oakland, Fremont, Livermore, San Leandro, Dublin, Alameda and Pleasanton.
- Cities of Berkeley, Oakland and Hayward launched shallow subsidy programs.
- City of Alameda launching a Guaranteed Income Pilot program focused on low-income residents.

#### Activities Pending Funding, FY21-22

- Flex funds are needed to support subsidies for people with fixed or limited income with housing insecurity to relieve rent burden and reduce the risk of becoming homeless.
- Eviction prevention services and funding to fill in needs as eviction moratorium ends.
- Capacity building for service providers so that programs and services are well supported.

## GOAL 2: Connect People to Shelter and Needed Resources

### Ongoing/Launched Activities, FY21-22

- Adding coordinated entry access points for survivors of domestic violence and youth.
- Newly launched services in Santa Rita Jail, developing a care coordination re-entry team.
- Connecting former foster youth to dedicated rapid and supportive housing.
- Access to shelter and needed resources being expanded throughout the county through Housing Resource Centers, new tiny homes, drop-in centers and Street Outreach.

### Activities Pending Funding, FY21-22

- Additional (and more flexible) resources and capacity to expand housing navigation and Access Points (for Veterans, Reentry, and additional access in encampments and priority neighborhoods).
- Increased behavioral and support services to help people in permanent housing to maintain their housing.
- Crisis response and support that is accessible for unsheltered people, and mental health and harm reduction services available for homeless people in shelters and other programs.

## GOAL 3: Increase Housing Solutions

### Ongoing/Launched Activities, FY21-22

- New housing subsidies for homeless housing units.
- Housed more than 1,700 people from Project Roomkey.
- Opened new PSH and Homekey projects throughout the county.
- Made more than 800 referrals for Emergency Housing Vouchers.
- Cities of Berkeley, Oakland, Livermore, Newark and Fremont have dedicated funding towards PSH, including units targeted for frail/older adults.
- New PSH for medically frail and elderly awarded in Hayward. Cities of Pleasanton and Fremont are funding Rapid Re-Housing programs.

### Activities Pending Funding, FY21-22

- Expansion of the supply of PSH subsidies and units to scale.
- Dedicated affordable housing for people who do not need intensive services to scale.
- New slots of Rapid Re-Housing for those who can pay full rent over time.

## GOAL 4: Strengthen Coordination, Communication and Capacity

### Ongoing/Launched Activities, FY21-22

- Two cohorts of Emerging Leaders bringing people with lived experience to CoC governance and beyond.
- Improving HMIS functionality and regular review of system and program outcome data disaggregated by race.
- Using Social Health Information Exchange to allow smaller providers to bill Medi-Cal through OHCC.
- Improved data collection to track data for youth and young adults and by race and ethnicity.
- Capacity building for service provider organizations serving the homeless population.

### Activities Pending Funding, FY21-22

- Funding needed to improve HMIS coverage and confidence in HMIS to be the primary method for future data tracking, particularly for special populations highlighted in the Home Together Plan.
- Additional career and financial support for people with lived experience of homelessness.
- Support to providers for recruiting and retaining staff.

